

1 Account Information

1. Checking
 1. Current Balance & Last Deposit
 2. Review Transactions or Receive a Fax
 1. Recent Checks
 2. Recent Deposits
 3. All Transactions
 4. Receive a Fax of Statement
 5. Pending Transactions
 6. Specific Check Has Cleared
 3. Transfer Funds
 1. Checking to Checking
 2. Checking to Savings
 3. Savings to Checking
 5. Check & Reserve to Checking
 4. To Make a Payment
 5. To Check & Reserve from Checking
 5. Other Checking Functions
 1. Interest Information
 2. Check & Reserve Account
 9. Inquire Other Accounts or Change PIN
 1. Checking Information
 2. Savings Information
 5. Change PIN
2. Savings
 1. Current Balance & Last Deposit
 2. Review Transactions or Receive a Fax
 1. Recent Withdrawals
 2. Recent Deposits
 3. All Transactions
 4. Receive a Fax
 5. Pending Transactions
 3. Transfer Funds
 2. Checking to Savings
 3. Savings to Checking
 4. Savings to Savings
 4. To Make a Payment
 6. To Check & Reserve from Savings
 5. Interest Information
 9. Inquire Other Accounts or Change PIN
 1. Checking Information
 2. Savings Information
 5. Change PIN
3. Certificates of Deposit
 1. Current Balance
 2. Recent Transactions
 3. Interest Information
 9. Inquire Other Accounts or Change PIN
 3. Certificate Information
 5. Change PIN

1 Account Information cont.

4. Loans
 1. Current Balance & Loan Payment Info
 2. Recent Transactions
 3. Interest Information
 4. Transfer Funds
 6. Loan to Checking Advance
 7. Loan to Savings Advance
 5. Loan Payoff Information
 9. Inquire Other Accounts or Change PIN
 1. Checking Information
 2. Savings Information
 4. Loan Information
 5. Change PIN

2 Deposit Rates

1. Checking Rates
2. Savings Rates
3. IRA Rates
4. CD Rates

4 Miscellaneous Information

1. Locations & Hours
2. Current Events

9 End CallNotes

- * \$1.00 fee for fax
- * Money Markets Accounts are Checking Accounts
- * No transfers allowed from Holiday Savings
- * Specific Check Cleared - only goes back to statement cutoff
- * Press 9 at any point to return to previous menu
- * You cannot call PhoneHome from a pay phone

**Iowa State Bank***It's Nice To Be Home*